

HABIB'S HEALTHCARE SERVICES

PRIVACY POLICY & SMS MESSAGING TERMS

Effective Date: August 9, 2026

Habib's Healthcare Services ("we," "us," or "our") respects the privacy of individuals who visit our website, contact our business, request information, or communicate with us by telephone, email, web forms, or text message. This Privacy Policy explains the types of information we may collect, how we may use and protect it, and the choices available to you. This policy is intended for our general business and communications activities and may be updated as our licensed services and operations develop.

1. Information We May Collect

We may collect information that you voluntarily provide, including your name, telephone number, email address, mailing address, communication preferences, service inquiries, appointment or scheduling information, and information you include in messages or forms. Our website or service providers may also collect limited technical information such as browser type, device information, IP address, pages visited, and similar usage data.

2. How We Use Information

We may use information to respond to inquiries; provide customer support; communicate about requested or available services; schedule, confirm, change, or cancel appointments or consultations; maintain business records; improve our website and communications; protect against misuse or fraud; comply with applicable legal obligations; and, where appropriate consent has been provided, send marketing or promotional communications.

3. SMS/Text Messaging Program

If you provide your mobile number and consent to receive text messages, Habib's Healthcare Services may send informational and conversational messages, including responses to questions, customer support communications, service information, scheduling or appointment confirmations, and business updates. If you separately consent to marketing texts, we may also send promotional messages about our services, offers, or other marketing information.

4. SMS Consent and Opt-Out

Consent to receive marketing text messages is not a condition of purchasing goods or services. Message frequency may vary. Message and data rates may apply. You may opt out of SMS messages at any time by replying STOP. After an opt-out request, you may receive a final confirmation message. For assistance, reply HELP or contact Habib's Healthcare Services through the contact information published on our website. Carriers are not liable for delayed or undelivered messages.

5. SMS Data Sharing

Customer data is not shared with third parties for promotional or marketing purposes. Mobile opt-in information and SMS consent are not shared with anyone for any purpose. Any information sharing described elsewhere in this Privacy Policy excludes mobile opt-in data and consent.

6. Service Providers and Other Disclosures

We may use service providers that help us operate our website, communications, telephone or SMS systems, scheduling, security, hosting, or other business functions. Such providers may process information on our behalf as necessary to perform those functions. We may also disclose information when reasonably necessary to comply with law, respond to lawful process, protect rights or safety, investigate fraud or misuse, or as part of a legitimate business

reorganization. The SMS consent limitations stated above continue to apply.

7. Cookies and Website Technologies

Our website may use cookies or similar technologies to support functionality, understand website usage, remember preferences, and improve the user experience. Browser settings may allow you to limit or disable cookies, although doing so may affect certain website features.

8. Data Security

We use reasonable administrative, technical, and organizational measures designed to protect information in our possession. However, no internet transmission, electronic communication, or storage system can be guaranteed to be completely secure.

9. Healthcare and Sensitive Information

Please do not send highly sensitive medical, financial, or identity information through ordinary website forms, email, or SMS unless we specifically provide an appropriate secure method for doing so. As Habib's Healthcare Services develops licensed healthcare operations, additional privacy notices or practices may apply where required by law. This general website policy is not intended to replace any separate notice required for protected health information.

10. Children's Privacy

Our general website and marketing communications are not directed to children under 13. We do not knowingly seek to collect personal information directly from children under 13 through general website or marketing activities.

11. Your Choices

You may request that we update or correct certain contact information you have provided, unsubscribe from marketing emails using the available unsubscribe mechanism, or opt out of SMS messages by replying STOP. Some records may need to be retained for legal, regulatory, security, or legitimate business purposes.

12. Third-Party Websites

Our website may contain links to websites or services operated by third parties. Their privacy practices are governed by their own policies, and Habib's Healthcare Services is not responsible for the privacy practices of third-party websites.

13. Changes to This Policy

We may revise this Privacy Policy as our business, services, technology, or legal obligations change. The effective date at the top of the policy will be updated when revisions are made. Material changes may also be communicated through our website or other appropriate means.

14. Contact Us

Questions about this Privacy Policy or our messaging practices may be directed to Habib's Healthcare Services using the contact information published on our official website. Business mailing address: 810 Riders Way, Moon Township, Pennsylvania 15108.

SMS MESSAGING TERMS AND CONDITIONS

By opting in to receive text messages from Habib's Healthcare Services, you agree that we may send messages consistent with the consent you provided. The messaging program may include general conversational messaging to

answer questions and provide customer support, service and scheduling communications, and, where marketing consent has been provided, promotional offers or promotions of our services. Message frequency varies. Message and data rates may apply. Reply STOP to cancel and HELP for assistance. Consent is not a condition of purchase. Mobile opt-in information and SMS consent are not shared with third parties for marketing or promotional purposes.

This document is a general business privacy policy template prepared for Habib's Healthcare Services' website and SMS registration. Because the company is developing regulated healthcare operations, the policy should be reviewed and updated as specific licensed services, data systems, payer relationships, and privacy obligations are implemented.